# **Agenda**

66th Annual Meeting of the

# White River Credit Union

October 24, 2013

- 1. Call to order
- 2. Determination of quorum
- 3. Incorporation in the minutes of proof of notice of the annual meeting
- Reading of the minutes of the last annual meeting and the approval or correction of same
- Reports

Chair, Board of Directors

President/Chief Executive Officer

Vice President/Chief Lending Officer

Credit Management Team

Education Committee

Supervisor Committee

Treasurer, Stmt of Financial Condition

- 6. Unfinished business
- 7. New business
- 8. Vote to empower the Directors to borrow on behalf of the Credit Union if necessary
- 9. Report of the nominating committee
- Election of the Board of Directors and Committee members
- 11. Announcements
- 12. Adjournment

# REPORT FROM THE CHAIR OF THE BOARD OF DIRECTORS

On behalf of the White River Credit Union's Board of Directors, it is with pride I report another successful year at our Credit Union.

The Board of Directors, in coordination with management, continues to utilize strategic planning to map out our short and long term future. With ever increasing economic and regulatory challenges, the Board of Directors is committed to the course necessary to ensure our ongoing success, continually keeping our membership's needs in the forefront.

As always, we encourage you to be or become involved in The White River Credit Union. Share your observations and suggestions, volunteer to serve on a committee and encourage your friends and family to become members. Our field of membership includes everyone in the communities we serve.

Respectfully submitted, Christi Bollman

Chairperson, Board of Directors

#### **EDUCATION COMMITTEE REPORT**

The White River Credit Union Scholarship Program was established to provide financial assistance each year to one Whitcomb, one Randolph Union and one Rochester High School Senior. This student must be pursuing an undergraduate education.

The Education Committee of the Credit Union and the Guidance Counselors from each school review the candidates. Selection of the recipient is based on character, academic performance, extracurricular activities, community involvement and financial need. The student must also be a member of the White River Credit Union.

The recipients of the scholarship for 2013 were Tanner Pratt of RHS, Mariah Ertel of WHS and Thomas Zani of RUHS. We wish Tanner, Mariah, Thomas and all the graduates the best in their future endeavors.

# OFFICERS

<b>Board Of Directors</b>	Term Expires
Christi Bollman, Chairperson	2015
David Hunt, Vice-Chairperson	2015
Everett Bettis, Treasurer	2013
Priscilla Baker, Secretary	2014
Richard Harvey	2015
Nancy Harvey	2013
Allen Johnson	2014

#### COMMITTEE MEMBERS

# Supervisory Committee (Appointed by the Board) Shari McLaughlin, Chairperson 2013 Nancy Needham 2014 Beverly Lary 2015

# **Education Committee**

Ann Mills	2013
Joan Hubbard	2013
Lisa Floyd	2013

## Staff

Juli	
Wanda Dunham	President/CEO
Susan Griffin	Vice President/CLO
Joanne Mills Randolp	oh Branch Manager/Loan Officer
Rose Leonard	MSR/Loan Officer
Betty White	Bethel Lead MSR
Martha Brown Back	Office Assoc./Compliance Officer
Susan Fedak	MSR/Collections Officer
Nancy Forrest	MSR
Brenda Downs	MSR/Loan Officer
Carol Kingsbury	MSR/Back Office Assoc.
Joyce Lowe	MSR
Karen Rogers Roches	ter Branch Manager/Loan Officer
Alycia Holman	MSR
Tia McKenna	MSR
Jennifer Paradis	MSR
Chelsea Rogers	MSR
Desiree Boardman	MSR



# White River Credit Union 2012 Annual Report

# Notice of 66th Annual Meeting

Thursday, October 24, 2013 6:00 pm

Catered Buffet By Maybelle Dumont

Bethel Town Hall

Bethel, VT

Please join us for dinner and the business meeting immediately following. We will have special door prizes throughout the evening for those in attendance.

Dinner reservations are required and may be made by contacting any of our WRCU locations no later than Tuesday, October 15th. Reservations *must* be made in advance as dinner seating is limited.

Adult Members: \$11.00 Children, 12 & Under: \$7.00 Non-members: \$21.00

# **CREDIT MANAGEMENT TEAM REPORT**

In December 2007, The Vermont Department of Banking, Insurance, Securities and Health Care Administration, now the Department of Financial Regulation, approved our request to amend our by-laws to discontinue the WRCU Credit Committee and replace it with a Credit Management Team. The reasons for discontinuing the Credit Committee included improved customer service through quicker response to loan applications and the change in banking regulations that no longer required its existence.

During 2012, the credit union's Loan Officers approved nearly 1,000 new loans and advances to existing loans, totaling over 8.2 million dollars. As in prior years, attention has been given to offering responsive programs that our members expect. We would encourage you to compare our services and rates on any type of financing you may need.

During the course of the year, the Team evaluated existing Loan Officer lending limits and made adjustments as warranted to ensure a high level of protection for our credit union's assets, and at the same time, provide the best member service possible.

Our Loan Officers are knowledgeable and we continue to build their knowledge and train other staff toward this position.

Respectfully submitted,

Wanda H. Dunham and Susan M. Griffin WRCU Credit Management Team

### SUPERVISORY COMMITTEE REPORT

According to the provisions of Title 8, Vermont Statutes Annotated, Chapter 221, Section 31306, the Supervisory Committee oversaw an extensive audit of the books and affairs of WRCU for the twelve months ended August 31, 2012, performed by Macpage, LLC. The Committee is satisfied that the work received from the audit firm is accurate and complete.

Shari McLaughlin (Chair), Nancy Needham, Bev Lary

# PRESIDENT/CHIEF EXECUTIVE OFFICER'S REPORT

This, our 66<sup>th</sup> year, has been another busy and exciting year for our credit union!

A few highlights of the past year include:

- We sustained total assets of nearly 30 million dollars.
   This is an increase of over 12 million dollars over the past 10 years.
- We rolled out mobile banking for our membership.
   This allows members to conduct account transactions on their smart phone.
- We maintained excellent audit results.
- Savings rates continue to be low nationwide; however, we continue to pay some of the highest dividend and certificate interest rates in our area.

Ultimately our credit union's success is measured by how many members rely on our products and services to help them save, borrow or reach their financial goals. As we look ahead to the future of The White River Credit Union, we will continue to provide a strong presence as a primary provider of financial services to the residents of our communities. Our knowledgeable and dedicated staff, committees, and Board of Directors all contribute to the success of our credit union. We welcome and encourage your involvement in the continuing operation of your Credit Union. Remember that we are a member owned and operated institution; your ongoing support is always appreciated.

Respectfully submitted, Wanda H. Dunham, President/CEO

> Rochester Office: (802) 767-3333 Bethel Office: (802) 234-9232 Randolph Office: (802) 728-9228 www.whitercu.com

Your savings is federally insured to \$250,000 and backed by the full faith and credit of the United States Government NCUA

National Credit Union Administration—US Government Agency

11,729,608 12,727,324 24,456,932 (89,311) 110	11,180,957 11,087,748 22,268,705	Increase/(Decrease) 548,652 1,639,576
11,729,608 12,727,324 24,456,932 (89,311) 110	11,180,957 11,087,748 22,268,705	548,652 1,639,576
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12,727,324 24,456,932 (89,311) 110	11,087,748 22,268,705	
24,456,932 (89,311) 110	22,268,705	
110	(177,935)	2,188,228
110		88,624
	326	(216)
857,679	1,067,147	(209,467)
3,020,072	5,081,154	(2,061,082)
82,481	101,024	(18,543)
82,583	41,922	40,661
1,141,415	1,179,603	(38,188)
231,637	205,206	26,431
210,000	227,700	(17,700)
29,993,599	29,994,851	(1,252)
869,180	288,376	580,804
12,232,872	11,655,921	576,951
37,332	33,408	3,925
3,498,012	4,603,257	(1,105,245)
3,733,734	3,695,407	38,326
4,014,738	4,254,472	(239,735)
2,368,209	2,297,584	70,625
595,280	595,280	0
2,643,309	2,573,297	70,012
933	(2,151)	3,084
29,993,599	29,994,851	(1,252)
	2012 EXPENSES	
903 599		925,405
,		636,240
· · · · · · · · · · · · · · · · · · ·		94,297
·		3,968
·		114,784
30, 101		70,012
1,844.706		1,844,706
	857,679 3,020,072 82,481 82,583 1,141,415 231,637 210,000 29,993,599  869,180 12,232,872 37,332 3,498,012 3,733,734 4,014,738 2,368,209 595,280 2,643,309 933 29,993,599  903,599 553,221 25,534	857,679